

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2018

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24032	04/03/17 09/17/18	Request Schedule Closed	Durations 532.0 S-to-C 512.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 09/04/18	Request Schedule Closed	Durations 519.0 S-to-C 512.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24068	04/07/17 09/12/18	Request Schedule Closed	Durations 523.0 S-to-C 508.0 O-to-C	Flood/Water Related Medium Priority Neighborhood flooding due to the new pavements done on Stribling Rd leaving a big drop off at the entrance, requesting that pavem	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr Mullherrin Dr
24344	05/15/17 09/17/18	Request Schedule Closed	Durations 490.0 S-to-C 470.0 O-to-C	Drainage Medium Priority Drain pipe is washing out between houses possible sink hole. This pipe is leading to the lake	Brown, Shirley Engineering	Ford, Sheldon Bridge Water Dr Bridge Water Dr District 4
24447	05/31/17 09/20/18	Request Schedule Closed	Durations 477.0 S-to-C 454.0 O-to-C	Gravel Medium Priority Needs gravel on culvert [Sinking in]	Brown, Shirley Road Maintenance	Johnson, Demeka Center St Center St District 4
24468	06/05/17 09/21/18	Request Schedule Closed	Durations 473.0 S-to-C 449.0 O-to-C	Road Condition Medium Priority Road caving in in two places	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln Clover Ln District 4
24471	06/05/17 09/10/18	Request Schedule Closed	Durations 462.0 S-to-C 449.0 O-to-C	Flood/Water Related Medium Priority Water floodng, comes across road and floods his yard and garden, fills ditches. Wants to meet with someone about this.	Brown, Shirley Road Maintenance	Arinder, Gary Robinson Springs Rd Robinson Springs Rd District 3

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24473	06/06/17 09/13/18	Request Schedule Closed	Durations 464.0 S-to-C 448.0 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	County, Madison Livingston Rd Livingston Rd District 2
Road flooding on the County side into the City side causing flooding						
24476	06/06/17 09/17/18	Request Schedule Closed	Durations 468.0 S-to-C 448.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Rachel Compress St Compress St District 4
Culvert stopped up causing her property to flood						
24592	06/26/17 09/24/18	Request Schedule Closed	Durations 455.0 S-to-C 428.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Hutson, Deborah Virililia Rd Virililia Rd District 4
Ditches need to be deeper, causing the water not to drain properly [water flowing into her driveway causing problems]						
24667	07/06/17 09/24/18	Request Schedule Closed	Durations 445.0 S-to-C 418.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Valerie Madison St Madison St District 4
Need culvert removed						
24762	07/26/17 09/27/18	Request Schedule Closed	Durations 428.0 S-to-C 398.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Shaffer, Sam Harbor View Dr Harbor View Dr District 4
Pot holes in front of this address						
24825	08/03/17 09/21/18	Request Schedule Closed	Durations 414.0 S-to-C 390.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln Clover Ln District 4
In front of both of these addresses, there's a big sink hole that is cracking up and caving in into the middle of the road						
24833	08/04/17 09/17/18	Request Schedule Closed	Durations 409.0 S-to-C 389.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Vickie Devonshire Way Devonshire Way District 3
Culvert is stopped up, and caving in						

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24867	08/10/17 09/27/18	Request Schedule Closed	Durations 413.0 S-to-C 383.0 O-to-C	Dig Out Medium Priority Bad pot holes	Brown, Shirley Road Maintenance Unknown Harbor View Dr	Harbor View Drive District 4
25095	09/21/17 09/17/18	Request Schedule Closed	Durations 361.0 S-to-C 341.0 O-to-C	Road Condition Medium Priority Road has a big dip that has turned into a big sink hole in front of these two addresses	Brown, Shirley Road Maintenance Stewart, Charles Timber Dr	Timber Dr District 3
25244	10/31/17 09/17/18	Request Schedule Closed	Durations 321.0 S-to-C 301.0 O-to-C	Road Condition Medium Priority Road is cracking up in the middle	Brown, Shirley Road Maintenance Burks, Luberta Old Hwy 16	Old Hwy 16 District 5
25250	11/02/17 09/20/18	Request Schedule Closed	Durations 322.0 S-to-C 299.0 O-to-C	Culvert Repair Medium Priority Culvert that is located before you get to Wilson Grove Church is caving into the road making it difficult for drivers	Brown, Shirley Road Maintenance Washington, Bill Cox Ferry Rd	Cox Ferry Rd District 4
25306	11/17/17 09/24/18	Request Schedule Closed	Durations 311.0 S-to-C 284.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains markes with cones where eroding the road	Brown, Shirley Road Maintenance Pope Cedar Hill Rd	Cedar Hill Rd District 3
25350	11/29/17 09/07/18	Request Schedule Closed	Durations 282.0 S-to-C 272.0 O-to-C	Road Condition Medium Priority Road is crumbling up into the yard, also stated that the culvert that goes under the road is disconnected	Brown, Shirley Road Maintenance Morris, Marvin North Oak Dr	North Oak Dr District 1
25370	12/08/17 09/24/18	Request Schedule Closed	Durations 290.0 S-to-C 263.0 O-to-C	Culvert Repair Medium Priority She said the culvert across the road has sunk down again.	Brown, Shirley Road Maintenance Wiltcher, Edna McGarrah Rd	Mcgarrah Rd District 4

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25419	12/29/17 09/10/18	Request Schedule Closed	Durations 255.0 S-to-C 242.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Barnes Rd	Barnes Rd District 1
Culvert thats located on Barnes Rd is sinking in, making it difficult for drivers [Big one that goes under the road]							
25441	01/09/18 09/13/18	Request Schedule Closed	Durations 247.0 S-to-C 231.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Bacon Livingston Dr	Livingston Dr District 4
Dig out repair							
25448	01/10/18 09/17/18	Request Schedule Closed	Durations 250.0 S-to-C 230.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Unknown Lake Castle Rd	Lake Castle Rd District 1
Road is washing out							
25477	01/23/18 09/21/18	Request Schedule Closed	Durations 241.0 S-to-C 217.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Washington, Bill Joe Hall Rd	Joe Hall Rd District 4
On this road about an 1/2 mile before you get to the Hinds County Line, their's an big spot that has crumble up into broken rock chun							
25481	01/23/18 09/24/18	Request Schedule Closed	Durations 244.0 S-to-C 217.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Ron Links Cv	Links Cv District 4
Dig out at the intersection of Caroline and Link Cv							
25545	02/05/18 09/27/18	Request Schedule Closed	Durations 234.0 S-to-C 204.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Rd	Lake Cavalier Rd District 3
Needs culvert replaced and says a stump needs removing near the culvert							
25551	02/06/18 09/24/18	Request Schedule Closed	Durations 230.0 S-to-C 203.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence 511 Church St	Church St District 4
Need driveway repaired							

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25577	02/12/18 09/17/18	Request Schedule Closed	Durations 217.0 S-to-C 197.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilson, Dale Mannsdale Rd	Mannsdale Rd District 3
Needs culvert replaced at the Mannsdale Animal Clinic at the corner of Mannsdale and Stribling Road							
25582	02/13/18 09/17/18	Request Schedule Closed	Durations 216.0 S-to-C 196.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Jerry Stout Rd	Stout Rd District 3
Requesting for some ditching to be done near this address [496 Stout Rd]							
25588	02/13/18 09/17/18	Request Schedule Closed	Durations 216.0 S-to-C 196.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Guy, Brett Rabbit Run Ln	Rabbit Run Ln District 4
Needs culvert installed on new property							
25607	02/15/18 09/13/18	Request Schedule Closed	Durations 210.0 S-to-C 194.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Etheridge, Zack Animal Clinic	Stribling Road Extension District 2
Need culvert installed							
25615	02/16/18 09/17/18	Request Schedule Closed	Durations 213.0 S-to-C 193.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Harris, Patricia Loring Rd	Loring Rd District 5
Needs ditrching. Ditches overflow and it floods down her driveway.							
25630	02/20/18 09/27/18	Request Schedule Closed	Durations 219.0 S-to-C 189.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Thompson, Adam Meadow Hills Dr	Meadow Hills Dr District 4
Culvert has holes in it and also caving in, causing ditching work that needs to be done							
25633	02/21/18 09/21/18	Request Schedule Closed	Durations 212.0 S-to-C 188.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Mullherrin Dr	Mullherrin Dr
She wants to know why the entrances to Hathaway Lake weren't paved. She said they need to be.							

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25635	02/21/18 09/21/18	Request Schedule Closed	Durations 212.0 S-to-C 188.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reno, Sue Hathaway Lake S/D entrance	Stribling Rd District 3
Calling to request the condition to the main entrance of Hathaway Lake S/D (from Stribling Rd) be repaired or lifted because of the c							
25636	02/21/18 09/24/18	Request Schedule Closed	Durations 215.0 S-to-C 188.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Winters, Almarie Pecan St	Pecan St District 4
Comments: Request for culvert placement for residential driveway at 409 Pecan Street, Flora, MS 39071. This is located in the Magnoli							
25644	02/22/18 09/24/18	Request Schedule Closed	Durations 214.0 S-to-C 187.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Laplante, Hidy Cherry Hill Dr	Cherry Hill Dr District 3
Requesting for dirt/gravel around the culvert							
25677	02/27/18 09/27/18	Request Schedule Closed	Durations 212.0 S-to-C 182.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Johnson, Ann Gluckstadt Rd	Gluckstadt Rd District 3
Across from the gate at Johnstone Sudv, the road is washing out bad under the road							
25685	02/28/18 09/24/18	Request Schedule Closed	Durations 208.0 S-to-C 181.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tucker, Vanessa King Ranch Rd	King Ranch Rd District 4
Ditch holding water in front of her house.							
25716	03/05/18 09/10/18	Request Schedule Closed	Durations 189.0 S-to-C 176.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ammons, Jennifer Timber Green Ln	Timber Green Ln District 4
Road needs serious repairs							
25728	03/07/18 09/13/18	Request Schedule Closed	Durations 190.0 S-to-C 174.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Miller, John Twelve Oaks Trace	Twelve Oaks Trace District 4
Road is deteriorating							

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25729	03/07/18 09/17/18	Request Schedule Closed	Durations 194.0 S-to-C 174.0 O-to-C	Culvert Repair Medium Priority Everthing under and on culvert is washing away	Brown, Shirley Road Maintenance	Burdon, Ed Kehle Rd Kehle Rd District 3
25766	03/12/18 09/27/18	Request Schedule Closed	Durations 199.0 S-to-C 169.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Body, Linda Beach Bluff Rd Beach Bluff Rd District 5
25791	03/15/18 09/24/18	Request Schedule Closed	Durations 193.0 S-to-C 166.0 O-to-C	Gravel Medium Priority Requesting for gravel to be put on driveway	Brown, Shirley Road Maintenance	Davis, Taneshia Ratliff Ferry Rd Ratliff Ferry Rd District 5
25800	03/15/18 09/13/18	Request Schedule Closed	Durations 182.0 S-to-C 166.0 O-to-C	Gravel Medium Priority Need gravel on culvert	Brown, Shirley Road Maintenance	Sullivan, Stein Abernathy Rd Abernathy Rd District 4
25808	03/19/18 09/17/18	Request Schedule Closed	Durations 182.0 S-to-C 162.0 O-to-C	Road Condition Medium Priority Road cracking up	Brown, Shirley Road Maintenance	Sanders, Lee Ethel Johnson Ln Johnson Ln District 4
25813	03/19/18 09/17/18	Request Schedule Closed	Durations 182.0 S-to-C 162.0 O-to-C	Culvert Repair Medium Priority Needs culverts replaced.	Brown, Shirley Road Maintenance	Hines, Billy Distribution Dr Distribution Dr District 3
25832	03/21/18 09/20/18	Request Schedule Closed	Durations 183.0 S-to-C 160.0 O-to-C	Ditching Medium Priority Ditching and drainage problem at his address	Brown, Shirley Road Maintenance	Moore, Ron Hart Rd Hart Rd District 5

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25846	03/23/18 09/14/18	Request Schedule Closed	Durations 175.0 S-to-C 158.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Reeves, Stephanie N. Livingston Rd	North Livingston Rd District 3
She said guard rails are needed near the ditch on the right side of the road where we are installing the culvert, going toward 463							
25853	03/23/18 09/13/18	Request Schedule Closed	Durations 174.0 S-to-C 158.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones Harris Rd	Harris Rd District 4
Need culvert installed							
25913	04/02/18 09/04/18	Request Schedule Closed	Durations 155.0 S-to-C 148.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Warren, Lessie Pear St	Pear St District 4
Culvert and ditch is stopped, causing flooding							
25935	04/04/18 09/17/18	Request Schedule Closed	Durations 166.0 S-to-C 146.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Blankenship Crawford St	Crawford Rd District 4
Ditches needs cleaning out with alot of debris in them							
25956	04/06/18 09/24/18	Request Schedule Closed	Durations 171.0 S-to-C 144.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Dew, Bryant Planters Row	Planters Row District 3
Asphalt has broken up bad in front of the driveway							
25957	04/06/18 09/07/18	Request Schedule Closed	Durations 154.0 S-to-C 144.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Thompson, Dwayne Mullberry Way	Mulberry Way District 3
Asphalt has broken up in front of driveway causing problems							
25975	04/10/18 09/17/18	Request Schedule Closed	Durations 160.0 S-to-C 140.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jordan, Katherine Cedar Green Dr	Cedar Green Dr District 4
Asphalt has broken up real bad into rocks in two sections on this road.							

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25981	04/10/18 09/10/18	Request Schedule Closed	Durations 153.0 S-to-C 140.0 O-to-C	Ditching Medium Priority Needs ditching	Brown, Shirley Road Maintenance	Blankenship, Dennis Old Hwy 51	Old Hwy 51
25985	04/11/18 09/13/18	Request Schedule Closed	Durations 155.0 S-to-C 139.0 O-to-C	Culvert Clean Out Medium Priority Culverts and ditches needs cleaning out, causing problems when it rains	Brown, Shirley Road Maintenance	Simpson, Walter Cauthen Rd	Cauthen Rd District 5
25994	04/11/18 09/13/18	Request Schedule Closed	Durations 155.0 S-to-C 139.0 O-to-C	Gravel Medium Priority Gravel has washed away on the culvert, forming an hole	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd	Kearney Park Rd District 4
25998	04/12/18 09/17/18	Request Schedule Closed	Durations 158.0 S-to-C 138.0 O-to-C	Ditching Medium Priority Ditches and roads are washing out	Brown, Shirley Road Maintenance	Mike Matlock Dr	Matlock Dr District 5
26001	04/12/18 09/20/18	Request Schedule Closed	Durations 161.0 S-to-C 138.0 O-to-C	Culvert Installation Medium Priority Culvert installation at corner of Stribling Rd and Hwy 463 at the VET CLINIC	Brown, Shirley Road Maintenance	Gainey, Norman Mannsdale Road	Mannsdale Rd District 3
26004	04/12/18 09/14/18	Request Schedule Closed	Durations 155.0 S-to-C 138.0 O-to-C	Culvert Installation Medium Priority Needs a culvert installed	Brown, Shirley Road Maintenance	Polk, Connie John Day Rd	John Day Rd District 5
26024	04/16/18 09/20/18	Request Schedule Closed	Durations 157.0 S-to-C 134.0 O-to-C	Road Condition Medium Priority Submitted on Monday, April 16, 2018 - 5:21am Submitted by anonymous user: 73.177.127.85 Submitted values are: d is crumbling. That stretch's across the road. It's 10 feet by 5 foot. It's one of our main roads.	Brown, Shirley Road Maintenance	Castagnoli, Tammy Planters Row	Planters Row District 3

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26026	04/16/18 09/17/18	Request Schedule Closed	Durations 154.0 S-to-C 134.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sly, Andrew Rocky Hill Rd	Rocky Hill Rd District 5
Requesting for gravel on the culvert and driveway							
26028	04/16/18 09/10/18	Request Schedule Closed	Durations 147.0 S-to-C 134.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	May, Nikita Bracey Rd	Bracey Rd District 4
Road needs gravel							
26041	04/17/18 09/26/18	Request Schedule Closed	Durations 162.0 S-to-C 133.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Nichols Church Ln	Church Ln District 5
Requesting for tree limbs to be cut that are hanging over the road							
26059	04/18/18 09/28/18	Request Schedule Closed	Durations 163.0 S-to-C 132.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nettles, Bryan Mansell Rd	Deer Rd District 5
Road needs ditching							
26060	04/18/18 09/28/18	Request Schedule Closed	Durations 163.0 S-to-C 132.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Nettles, Bryan Mansell Rd	Mansell Rd District 5
Mansell Rd needs dtiching							
26065	04/19/18 09/13/18	Request Schedule Closed	Durations 147.0 S-to-C 131.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Janice Sowell Rd	W Sowell Rd District 1
Not sure if the culvert or ditch is stopped up causing flooding							
26074	04/19/18 09/10/18	Request Schedule Closed	Durations 144.0 S-to-C 131.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ezel, Travis Greystone Dr	Greystone Dr District 3
Culvert needs to be checked for washout							

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26092	04/23/18 09/13/18	Request Schedule Closed	Durations 143.0 S-to-C 127.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	McGraw, Deborah Stokes Rd	Stokes Rd District 4
Big pot hole at the culvert, causing edge of the road to cave in							
26095	04/23/18 09/10/18	Request Schedule Closed	Durations 140.0 S-to-C 127.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Cole, William Body Rd	Body Rd District 5
On Body Rd and Loring Rd the culverts are stopped up causing flooding on his property							
26106	04/24/18 09/24/18	Request Schedule Closed	Durations 153.0 S-to-C 126.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Green, Teresa Pear St	Pear St District 4
Her driveway holds water when it rains and is sinking in. Needs gravel at the end of her driveway							
26107	04/24/18 09/24/18	Request Schedule Closed	Durations 153.0 S-to-C 126.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Knight, Carolyn Pine St	Pine St District 4
Needs gravel on culvert, driveway holds water when it rains and also is sinking in							
26126	04/27/18 09/17/18	Request Schedule Closed	Durations 143.0 S-to-C 123.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd	W Sowell Rd District 1
Culvert and ditch needs cleaning out, causing flooding							
26167	05/03/18 09/28/18	Request Schedule Closed	Durations 148.0 S-to-C 117.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Engineering Dept saddle creek cove	Saddle Creek Cv District 1
ditching needed at 104 and 106 Saddle Creek Cove to help the flow of water.							
26174	05/03/18 09/06/18	Request Schedule Closed	Durations 126.0 S-to-C 117.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Harris, Archie Virgin Mary Rd	Virgin Mary Rd District 5
Requesting for the culverts be cleaned out starting at 102 Griffin Rd to 507 Virgin Mary Rd, ditches causing flooding							

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26192	05/07/18 09/13/18	Request Schedule Closed	Durations 129.0 S-to-C 113.0 O-to-C	Drainage Medium Priority	Brown, Shirley Engineering	Cloman, Charlita Westerly Place	Westerly Place
There is flooding behind her house between her and her neighbor's house. She thinks there is a right of way easement there that belongs to her.							
26194	05/07/18 09/06/18	Request Schedule Closed	Durations 122.0 S-to-C 113.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Scott, LV Goodloe Rd	Goodloe Rd District 5
Ditches have standing water and need to be cleaned out.							
26201	05/07/18 09/06/18	Request Schedule Closed	Durations 122.0 S-to-C 113.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Collins, Lannie Davis Rd	Davis Rd District 5
Requesting to have another culvert put in because he needs a wider one because of his truck getting in and out of driveway							
26209	05/08/18 09/10/18	Request Schedule Closed	Durations 125.0 S-to-C 112.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Smith, Keith Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert is stopped up, causing the ditch and road to flood							
26219	05/09/18 09/17/18	Request Schedule Closed	Durations 131.0 S-to-C 111.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cauthen, James Simpson Rd	Simpson Rd District 5
Needs gravel on culvert							
26226	05/10/18 09/07/18	Request Schedule Closed	Durations 120.0 S-to-C 110.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Kurieger, Leroy North old Canton Road	North Old Canton Rd District 5
yard floods from road water							
26233	05/11/18 09/11/18	Request Schedule Closed	Durations 123.0 S-to-C 109.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Unknown Lawrence Rd	Lawrence Rd District 5
Culvert is stopped up							

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26283	05/17/18 09/13/18	Request Schedule Closed	Durations 119.0 S-to-C 103.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Machine Bill Presley Rd District 5
Culvert has collapsed on this road						
26290	05/18/18 09/06/18	Request Schedule Closed	Durations 111.0 S-to-C 102.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Olive, Andy Sutherland Rd District 5
Needs gravel on upper part of the road, or he says that it might can be graded						
26296	05/18/18 09/24/18	Request Schedule Closed	Durations 129.0 S-to-C 102.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Strong, Walter Magnavox St District 4
Needs gravel on culvert and driveway, it's hard to get in an out						
26362	05/29/18 09/27/18	Request Schedule Closed	Durations 121.0 S-to-C 91.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Sumler, Billy Third St District 5
Culvert has washed away at the edge of the road [Canton]						
26370	05/29/18 09/28/18	Request Schedule Closed	Durations 122.0 S-to-C 91.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Haley, Leianne Meadowgreen Ln District 1
Need ditching						
26381	05/30/18 09/28/18	Request Schedule Closed	Durations 121.0 S-to-C 90.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Campbell, David Greystone Drive District 3
Erosion problem at street in front of his addressr						
26393	05/31/18 09/28/18	Request Schedule Closed	Durations 120.0 S-to-C 89.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Allen, Carol Allen Woods Dr District 5
Culvert has busted and has holes in it, and on down toward the end the culvert has formed into pot holes.						

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Open Requests

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26394	05/31/18 09/13/18	Request Schedule Closed	Durations 105.0 S-to-C 89.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Simpson, Mary Rocky Hill Rd	Rocky Hill Rd District 5
Needs ditching work done							
26402	06/01/18 09/14/18	Request Schedule Closed	Durations 105.0 S-to-C 88.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pate, Earnest Pecan St	Pecan St District 4
Need culvert installed							
26421	06/05/18 09/10/18	Request Schedule Closed	Durations 97.0 S-to-C 84.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Diamond Tithelo Rd	Tithelo Rd District 5
Needs ditching							
26437	06/07/18 09/06/18	Request Schedule Closed	Durations 91.0 S-to-C 82.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Guzman, Lou Anne Mt Pilgrim Rd	Mt Pilgrim Rd District 5
Water standing in ditch, causing problems							
26445	06/08/18 09/14/18	Request Schedule Closed	Durations 98.0 S-to-C 81.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	King, Parris Ellis Road	Ellis Rd District 5
Request to asphalt over cross drain that was installed a while back.							
26469	06/12/18 09/13/18	Request Schedule Closed	Durations 93.0 S-to-C 77.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Givens, Phyllis Locust Cove	Locust Cv District 1
Comments: Hello, I live in Twin Cedars subdivision at the end of a cul de sac. The drainage ditch that runs along the street empties onto a ditch on my property and protect my yard from erosion? It is a short distance from the street drainage to the ditch but it is a major							
26474	06/12/18 09/27/18	Request Schedule Closed	Durations 107.0 S-to-C 77.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd	Barnes Rd District 1
Said the culvert we put in across the road needs headwalls on both sides to keep the dirt from washing away.							

Madison County Road Department

Reporting Dates 09/04/18 through 09/28/18

Service Request Schedule Summary

Open Requests

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26484	06/13/18 09/17/18	Request Schedule Closed	Durations 96.0 S-to-C 76.0 O-to-C	Culvert Repair Medium Priority Need culvert checked.	Brown, Shirley Road Maintenance	Stevenson, TG and Ora Old Jackson Rd	Old Jackson Rd District 4
26500	06/18/18 09/17/18	Request Schedule Closed	Durations 91.0 S-to-C 71.0 O-to-C	Culvert Repair Medium Priority Culvert has cracked up real bad	Brown, Shirley Road Maintenance	Gray, Eddie Gober Dr	Gober Dr District 5
26546	06/25/18 09/13/18	Request Schedule Closed	Durations 80.0 S-to-C 64.0 O-to-C	Culvert Repair Medium Priority Culvert needs repairing in between 500-616 Permenter Rd	Brown, Shirley Road Maintenance	Faulkner, Tommy Permenter Rd	Permenter Rd District 5
26547	06/25/18 09/27/18	Request Schedule Closed	Durations 94.0 S-to-C 64.0 O-to-C	Road Condition Medium Priority Road needs work done on it	Brown, Shirley Road Maintenance	Wells, Gloria Richmond Grove Rd	Richmond Grove Rd District 3
26568	06/26/18 09/28/18	Request Schedule Closed	Durations 94.0 S-to-C 63.0 O-to-C	Culvert Installation Medium Priority He thinks he needs a culvert because when it rains hard water runs down his driveway to his garage from the road and he doesn't hav	Brown, Shirley Road Maintenance	Johnson, Sidney Stump Bridge Road	Stump Bridge Rd District 5
26598	06/29/18 09/28/18	Request Schedule Closed	Durations 91.0 S-to-C 60.0 O-to-C	Curb/Gutter Medium Priority Needs driveway repaired at end	Brown, Shirley Road Maintenance	Holloway, Brent Green Oak Ln	Green Oak Ln District 1
26637	07/06/18 09/07/18	Request Schedule Closed	Durations 63.0 S-to-C 53.0 O-to-C	Culvert Clean Out Medium Priority Culvert is stopped up in between these two addresses	Brown, Shirley Road Maintenance	Rogers, Thelma Williamson Rd	Williamson Rd District 5

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
26666	07/10/18 09/10/18	Request Schedule Closed	Durations 62.0 S-to-C 49.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Browning, John Rocky Hill Rd	Rocky Hill Rd District 5
Entrance to cabin has trench since road was graded and needs to be filled and diivert the water so he can access his property. His prop							
26687	07/16/18 09/17/18	Request Schedule Closed	Durations 63.0 S-to-C 43.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Jerone, Kay Bill Presley Rd	Bill Presley Rd District 5
100 Yrds east of the mailbox, culvert holding standing water							
26723	07/19/18 09/20/18	Request Schedule Closed	Durations 63.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Worthy, Mary Yandell Rd	Yandell Rd District 1
Water not going through the culvert, it's going across the road [flooding the road] making it hard to travel through							
26724	07/19/18 09/17/18	Request Schedule Closed	Durations 60.0 S-to-C 40.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burks, Nevada John Day Rd	John Day Rd District 5
Request to have culvert repaired ends are bent no water is flowing through and causing flood to driveway. Also ditches need to be cle							
26732	07/20/18 09/20/18	Request Schedule Closed	Durations 62.0 S-to-C 39.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Flowers, Jeff Stokes Rd	Stokes Rd District 3
Culvert is stopped up across from this address, causing his property to flood							
26777	07/25/18 09/25/18	Request Schedule Closed	Durations 62.0 S-to-C 34.0 O-to-C	Culvert Clean Out Medium Priority	Brown, Shirley Road Maintenance	Lucky, Roxanne Yandell Rd	Yandell Rd District 1
Culvert needs cleaning out							
26778	07/26/18 09/24/18	Request Schedule Closed	Durations 60.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Coleman, Mary Cotton Blossom Rd	Cotton Blossom Ln District 4
Ditch holding water, not draining through culvert. She may need a bigger culvert. You can also contact her son, Muzorewal Shields,at							

Service Request Schedule Summary

Open Requests

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26779	07/26/18 09/11/18	Request Schedule Closed	Durations 47.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lockett, Betty Lottville Rd	Lottville Rd District 5
Culvert is sinking in, and gravel has washed away							
26789	07/27/18 09/27/18	Request Schedule Closed	Durations 62.0 S-to-C 32.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Walker, Chris Mullinville Rd	Mullinville Rd District 5
Mullinville Rd, and Rocky Hill Rd needs work done on the sides							
26791	07/27/18 09/27/18	Request Schedule Closed	Durations 62.0 S-to-C 32.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kenny Dock Chinn Rd	Dock Chinn Rd District 5
Needs culvert installed on new property							
26792	07/30/18 09/28/18	Request Schedule Closed	Durations 60.0 S-to-C 29.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Engineering Stribling Road Ext	Stribling Road Extension District 2
Ditch between Timber Ridge and Grayhawk Subdivisions needs to be cleaned out.							
26804	07/31/18 09/10/18	Request Schedule Closed	Durations 41.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Jim 151 Goodloe Rd	Goodloe Rd District 4
Need culvert installed							
26805	07/31/18 09/28/18	Request Schedule Closed	Durations 59.0 S-to-C 28.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	White, Jim 1221 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed							
26814	08/01/18 09/14/18	Request Schedule Closed	Durations 44.0 S-to-C 27.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael North Livingston Rd	North Livingston Rd District 3
Needs gravel at the edge of driveway							

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Open Requests

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26836	08/06/18 09/06/18	Request Schedule Closed	Durations 31.0 S-to-C 22.0 O-to-C	Culvert Clean Out Medium Priority Culvert needs cleaning out	Brown, Shirley Road Maintenance	Jones Kearney Rd Kearney Rd District 5
26864	08/09/18 09/12/18	Request Schedule Closed	Durations 34.0 S-to-C 19.0 O-to-C	Culvert Installation Medium Priority Needs new culvert installed on new property	Brown, Shirley Road Maintenance	Lee, Charles Loring Rd Loring Rd District 5
26868	08/09/18 09/10/18	Request Schedule Closed	Durations 32.0 S-to-C 19.0 O-to-C	Culvert Repair Medium Priority Culvert is collapsing on both sides, and holding water and also cracking his driveway and neighbor's yard flooding	Brown, Shirley Road Maintenance	Thompson, Adam Meadow Hills Dr Meadow Hills Dr District 4
26898	08/15/18 09/14/18	Request Schedule Closed	Durations 30.0 S-to-C 13.0 O-to-C	Ditching Medium Priority Needs his dtich dug out.	Brown, Shirley Road Maintenance	Schaub, Charles Old Rice Rd Old Rice Rd District 1
26931	08/23/18 09/24/18	Request Schedule Closed	Durations 32.0 S-to-C 5.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed.	Brown, Shirley Road Maintenance	Waldrom, Ted Lake Cavalier Rd Lake Cavalier Rd District 3

Open Requests: 124 **186.6 S-to-C Average Duration**
166.0 O-to-C Average Duration

Total Requests: 124 **186.6 S-to-C Average Duration**
166.0 O-to-C Average Duration